

Tech L2 - JD for Apple Breakfix

- Cleaning tools testing, reporting, install cables or optics for new circuits. physical cabling, cable management, northbound cabling, (Fiber/Copper/Power).
- Support network and server teams by assisting with rack and stack and running cables. Planned/Predictive maintenance or circuit migration support
- Labelling, patching, and asset tagging activities, perform installation as needed either through physical or network medium.
- Follow specific task instructions and provision necessary reporting as necessary and support either through phone, remote tools, or in person at onsite.
- Conduct failure analysis, perform functional testing of entire system/Identify failed Component, planned maintenance or circuit migration support.
- Reseating or swapping new line cards and Devices.
- Making, crimping and testing RJ45 Copper Cables
- **We are looking for Front/First Line Maintenance (FLM) services . FLM for Apple is standard optical troubleshooting, use of optical tests (including but limited to, BERT, OSA, and OTDR), Field Replace Unit (FRU) replacement, fiber jumper inspection, cleaning, and replacement.**
- **Cleaning fibers, replace the faulty optical cable. Installing loopbacks, BERT testing**
- **Tech should have OTDR and Bert testing experience**
- Inserting/removing/replacing defective components. Linecards, Fibers, etc... Assist with fault diagnosis and investigation with RMA Processing.
- Configuring remote access, basic storage array configuration, replacing faulty cables.
- Rebooting linecards, chassis or reseating of cards/optics
- Providing loop-back cables to test circuits remotely, re-seating or replacing components or cables
- Power cycling and conducting whole unit replacement."